



RUN WILD. FEEL GOOD.

RUN LOVE FESTIVAL 2026

TICKET TERMS & CONDITIONS

Last updated: 23/01/2026

These Terms and Conditions (“Terms”) apply to all tickets purchased for Run Love Festival 2026 (“the Event”). By purchasing a ticket and/or attending the Event, you agree to be bound by these Terms.

1. ORGANISER

The Event is organised by Run Love Festival Ltd, a private limited company registered in England and Wales (“the Organiser”, “we”, “us”, “our”).

Tickets are sold via TicketTailor, acting as ticketing agent only.

2. EVENT DETAILS

- Event name: Run Love Festival 2026
- Event dates: 29th and 30th August, 2026
- Duration: 2 days and 2 nights
- Maximum attendance: 499 persons
- Camping: Included in the ticket price
- Activities: Timed running races, optional fun runs, mixed-distance courses, camping, licensed bar and associated activities, wellness activities, live music

3. TICKET CONDITIONS

3.1 Tickets are issued subject to these Terms and remain the property of the Organiser.

3.2 Tickets are non-refundable, non-transferable, and not for resale, except where required by law.

3.3 Tickets may not be exchanged or resold for commercial gain.

3.4 We reserve the right to cancel any ticket without refund if these Terms are breached.



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4. AGE & RESPONSIBILITY

4.1 Children under 18 may attend only when accompanied and supervised by a responsible adult at all times.

4.2 Parents/guardians accept full responsibility for minors attending the Event, including participation in running activities and camping.

4.3 The Organiser accepts no additional duty of care for minors beyond that required by law.

5. PARTICIPATION & ASSUMPTION OF RISK

5.1 Participation in running events and attendance at the Event involves inherent risks, including but not limited to:

- Physical exertion
- Slips, trips, and falls
- Uneven terrain and trail surfaces
- Weather conditions
- Interaction with other participants and members of the public

5.2 By attending and/or participating, you voluntarily assume all risks, whether known or unknown, associated with the Event.

5.3 Running routes may include marshalled public road crossings and off-road terrain. Participants must follow marshal instructions at all times.

6. MEDICAL DECLARATION

6.1 By purchasing a ticket and/or participating in any running activity, you confirm that:

- You are medically fit to take part
- You have not been advised otherwise by a medical professional

6.2 You are responsible for managing your own medical conditions, medication, hydration, and physical limits.



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6.3 The Organiser may refuse participation or remove any person deemed medically unfit or at risk.

7. CAMPING

7.1 Camping is included in the ticket price and is undertaken entirely at your own risk.

7.2 Attendees must comply with all campsite rules and steward instructions.

7.3 Fires, BBQs, glass items, amplified sound systems, and drones are strictly prohibited.

7.4 The Organiser accepts no responsibility for loss, theft, or damage to personal property.

8. ALCOHOL, SUBSTANCES & CONDUCT

8.1 Alcohol will be sold on site by the Organiser and/or licensed third-party suppliers in accordance with applicable licensing laws. Bringing your own alcohol onto the Event site is strictly prohibited.

8.2 The Organiser operates a Challenge 25 (or equivalent) age verification policy. Valid photographic identification may be required. Alcohol will not be sold or supplied to anyone under the age of 18.

8.3 Attendees are responsible for their own consumption of alcohol and for ensuring that their behaviour remains safe, lawful, and respectful at all times.

8.4 The Organiser reserves the absolute right to refuse the sale or supply of alcohol to any person, or to cease alcohol service to any person, at its sole discretion, including (but not limited to) where that person appears intoxicated, disorderly, aggressive, or poses a risk to themselves or others.

8.5 The Organiser reserves the right to remove any person from the Event site without refund where, in the reasonable opinion of the Organiser, that person:

- Is intoxicated or under the influence of alcohol or substances
- Behaves in a disorderly, unsafe, or anti-social manner
- Fails to comply with staff, steward, security, or emergency service instructions
- Breaches these Terms or any applicable laws or licensing conditions



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8.6 Removal from the Event for reasons of alcohol-related behaviour or misconduct shall not entitle the ticket holder to any refund or compensation.

8.7 Illegal drugs, controlled substances, and psychoactive substances are strictly prohibited at the Event. Any such items may be confiscated, and the Organiser reserves the right to involve the police or other relevant authorities where appropriate.

8.8 Attendees must comply with all applicable laws and regulations while attending the Event, including but not limited to licensing laws, public order legislation, and drug-related offences. Any unlawful acts remain the sole responsibility of the individual concerned.

8.9 The Organiser accepts no responsibility or liability for any loss, injury, damage, or incident arising as a result of an attendee's consumption of alcohol or substances, except where liability cannot be excluded by law.

8.10 The Organiser reserves the right to cooperate fully with law enforcement authorities and emergency services in relation to any incidents, offences, or safety concerns arising at the Event.

9. WEATHER & EVENT CHANGES

9.1 The Event will proceed in adverse weather conditions including heavy rain, high heat, or high winds unless deemed unsafe.

9.2 We reserve the right to modify:

- Event timings
- Routes
- Activities
- Site layout

where reasonably necessary.

9.3 Changes made for safety or operational reasons do not entitle ticket holders to a refund.

9.4 Activities, classes, and schedules are subject to change or cancellation without notice and do not form part of the ticket contract.

10. CANCELLATION & FORCE MAJEURE

10.1 If the Event is cancelled due to circumstances beyond our reasonable control (including but not limited to extreme weather, government restrictions, public health emergencies, or land access issues), refunds will be issued only where legally required.

10.2 No additional compensation will be payable.

11. REMOVAL & ENFORCEMENT

11.1 We reserve the right to:

- Remove any person without refund
- Confiscate prohibited items
- Deny entry or re-entry

11.2 Prohibited items include (but are not limited to):

- Glass containers
- Drones or unmanned aerial vehicles
- Fires, fire pits, BBQs, or any open flames
- Amplified sound systems or generators
- Weapons, offensive weapons, or items capable of causing injury
- Fireworks, flares, smoke bombs, or pyrotechnics
- Illegal drugs, controlled substances, or psychoactive substances
- Any items prohibited by law
- Any items deemed by the Organiser to be unsafe, disruptive, or inappropriate for the Event

11.3 The Organiser reserves the right to conduct reasonable searches of persons or belongings for safety and security purposes.

12. PHOTOGRAPHY & MEDIA

12.1 The Event will be photographed and filmed.



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12.2 By attending, you grant the Organiser a perpetual, worldwide, royalty-free licence to use images, audio, and video featuring you for promotional and commercial purposes.

12.3 Results, participant names, and timings may be published.

13. DATA PROTECTION

13.1 Personal data will be processed in accordance with UK GDPR and our Privacy Policy.

13.2 We will not share personal data with sponsors.

13.3 Data is collected for event administration, safety, and communication purposes only.

13A. THIRD-PARTY ACTIVITIES & CLASSES

13A.1 The Event may include optional activities, workshops, or wellness classes delivered by independent third-party providers.

13A.2 Where a ticket holder books or attends a third-party class, the Organiser may share limited personal data (including the attendee's name) with the relevant provider solely for the purpose of administering and delivering the activity.

13A.3 Third-party providers operate independently of the Organiser and are responsible for their own services, instruction, conduct, and compliance with applicable laws.

13A.4 The Organiser accepts no responsibility or liability for:

- The content, quality, or delivery of third-party classes
- Acts or omissions of third-party providers
- Any injury, loss, or damage arising from participation in third-party activities, except where required by law

13A.5 Participation in third-party classes is voluntary and undertaken at the attendee's own risk.

14. ACCESSIBILITY & INCLUSION



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14.1 We aim to make Run Love Festival 2026 as accessible and inclusive as reasonably practicable within the nature and location of the Event.

14.2 The Event takes place on mixed terrain, including outdoor trails, uneven ground, grassed areas, and temporary event infrastructure. As a result, some areas, routes, activities, or facilities may present accessibility limitations.

14.3 Attendees with accessibility requirements, disabilities, medical conditions, or additional support needs are encouraged to contact the Organiser in advance of the Event where reasonably possible so that we can discuss reasonable adjustments or support options.

14.4 While we will use reasonable endeavours to accommodate accessibility needs, we cannot guarantee that all aspects of the Event, including running routes, camping areas, wellness activities, or third-party classes, will be fully accessible to all attendees.

14.5 Participation in running activities, camping, and other Event features remains voluntary. Attendees are responsible for assessing whether the Event and its activities are suitable for their individual needs and capabilities.

14.6 The Organiser accepts no liability for any inability to access particular areas, activities, or services where this arises from factors beyond our reasonable control, including terrain, weather conditions, land use restrictions, or health and safety requirements.

14.7 Nothing in this section limits or excludes any rights an attendee may have under applicable equality or disability discrimination legislation.

15. LIMITATION OF LIABILITY

15.1 Nothing in these Terms excludes or limits liability for death or personal injury caused by negligence, fraud, or any other liability that cannot be excluded by law.

15.2 Subject to clause 14.1, the Organiser's total liability to any ticket holder shall be limited to the face value of the ticket purchased.

15.3 The Organiser is not liable for:

- Personal injury arising from inherent risks
- Loss or damage to property



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- Indirect or consequential losses

15.4 Nothing in these Terms affects your statutory rights as a consumer under UK law.

16. SEVERABILITY

If any provision of these Terms is found to be invalid or unenforceable, the remaining provisions shall continue in full force and effect.

17. GOVERNING LAW

These Terms are governed by the laws of England and Wales, and any disputes shall be subject to the exclusive jurisdiction of the English courts.

18. ACCEPTANCE

By purchasing a ticket and/or attending the Event, you confirm that:

You have read and understood these Terms

You agree to be bound by them

CONTACT DETAILS

Any questions regarding these Terms or the Event should be directed to the Organiser via the contact details published on the official Event website.